

Msgr. James Hannah knows the most important part of ministry: listening to people's experiences. "Not to impose anything, but to listen so that you can really understand them," says Msgr. Hannah, who served as the Archdiocese of Toronto's Director of Lay Ministry and Chaplaincy for two decades.

In this role, he supported lay people working in parishes and oversaw the spiritual care ministry of chaplains who served those struggling with mental health as well as people in hospitals, prisons and nursing homes throughout the archdiocese.

The Shepherds' Trust cares for the retired priests who always cared for us.

Now that he's reached his retirement years, he reflects on his life of service to the Church – including 18 years as chaplain for Toronto Police Service.

To learn more about Msgr. James Hannah, The Shepherds' Trust or to make a financial gift to support our retired priests, please visit www.shepherdstrust.org.





"I learned that **real pastoral care** is not helping people by offering simplistic solutions or pious platitudes – **it's standing with them in the midst of their pain**. To do that, you have to be in touch with your own humanity. **To connect, it has to come from the heart**."

- Msgr. James Hannah

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on The Shepherds' Trust Website:



A feature on Msgr. Hannah and his life of service to the Church



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Ways to help those who have always cared for us

